



SaveME999

EMERGENCY APPLICATION FOR THE DEAF:

MOHAMAD SAZALI SHAARI
MALAYSIAN FEDERATION OF THE DEAF



1. About
2. Target Group
3. How to download SaveME999
4. Guidance using application
5. Q & A

Providing service to Deaf and Hard of Hearing users to contact the emergency number 999 using text.





UN Convention on the Rights of People With Disabilities

Development and human rights for all

Article 11 - Situations of risk and humanitarian emergencies

States Parties shall take, in accordance with their obligations under international law, including international humanitarian law and international human rights law, all necessary measures to ensure the protection and safety of persons with disabilities in situations of risk, including situations of armed conflict, humanitarian emergencies and the occurrence of natural disasters.

Sendai Framework on Disaster Risk Reduction

The Seven Global Targets

- (a) Substantially reduce global disaster mortality by 2030, aiming to lower average per 100,000 global mortality rate in the decade 2020-2030 compared to the period 2005-2015.
- (b) Substantially reduce the number of affected people globally by 2030, aiming to lower average global figure per 100,000 in the decade 2020 -2030 compared to the period 2005-2015.
- (c) Reduce direct disaster economic loss in relation to global gross domestic product (GDP) by 2030.
- (d) Substantially reduce disaster damage to critical infrastructure and disruption of basic services, among them health and educational facilities, including through developing their resilience by 2030.
- (e) Substantially increase the number of countries with national and local disaster risk reduction strategies by 2020.
- (f) Substantially enhance international cooperation to developing countries through adequate and sustainable support to complement their national actions for implementation of this Framework by 2030.
- (g) Substantially increase the availability of and access to multi-hazard early warning systems and disaster risk information and assessments to the people by 2030.

ACT 586 – People With Disabilities Act 2008

30. Access to information, communication and technology

(1) Persons with disabilities shall have the right to access to information, communication and technology on equal basis with persons without disabilities.

(2) The Government and the provider of information, communication and technology shall in order to enable persons with disabilities to have such access, provide the information, communication and technology in accessible formats and technologies appropriate to different kind of disabilities in a timely manner and without additional cost.

Target group user that unable to contact the 999 emergency number using voice call

1. Deaf and Hard of Hearing, speech impairment

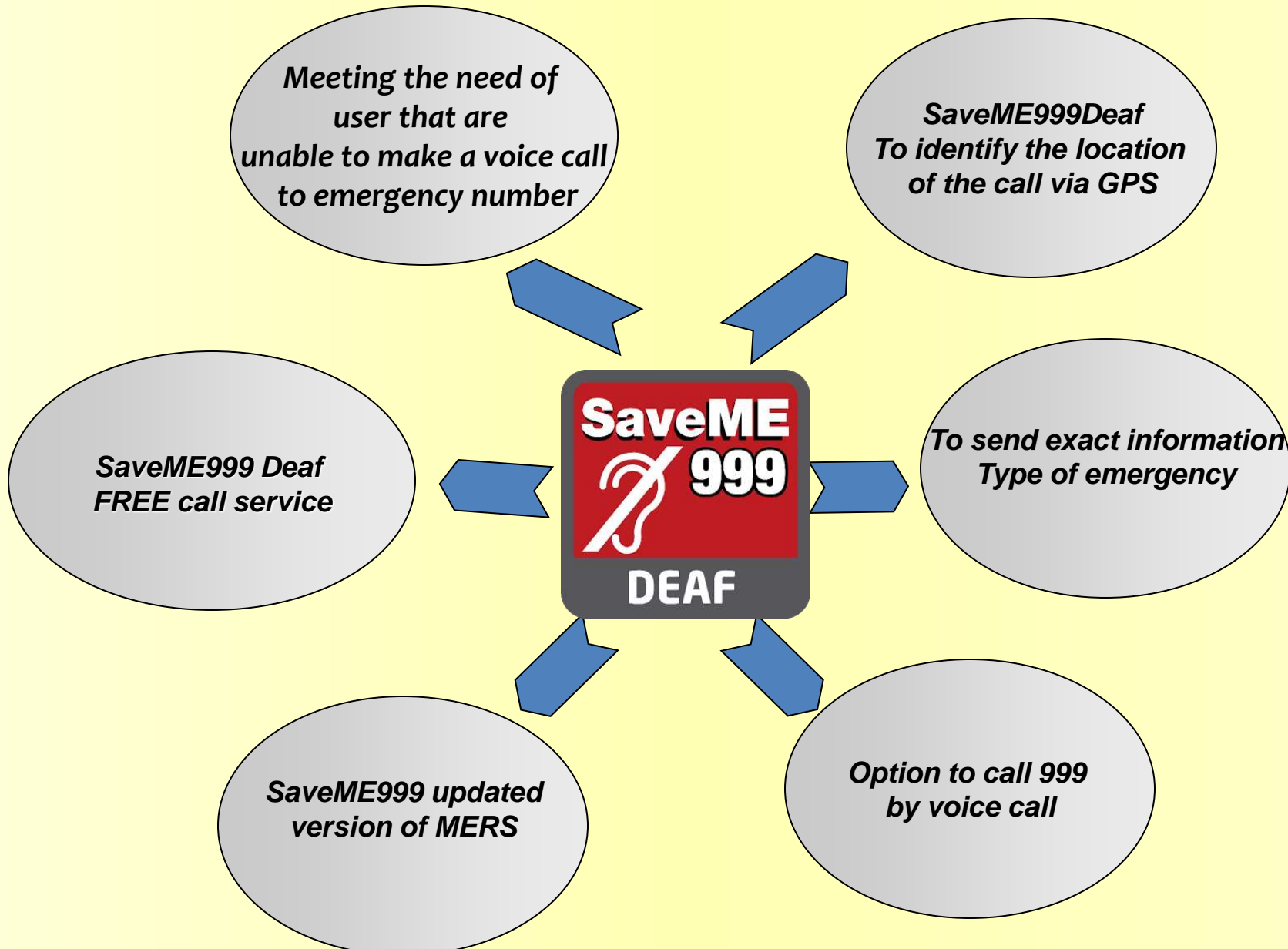
2. Situation :

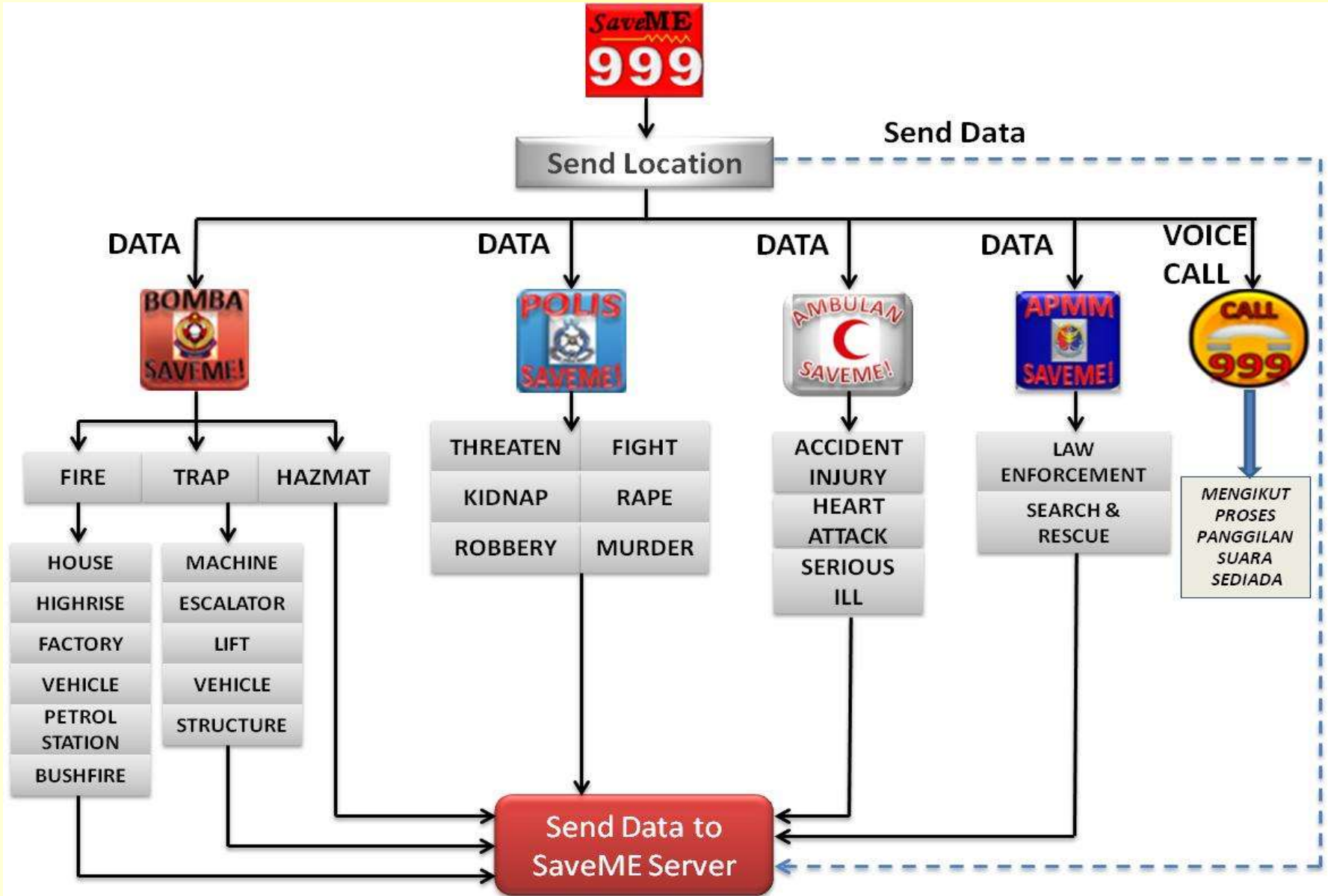
- ✓ Accident,
- ✓ fire,
- ✓ Crime,
- ✓ health,
- ✓ animal threat

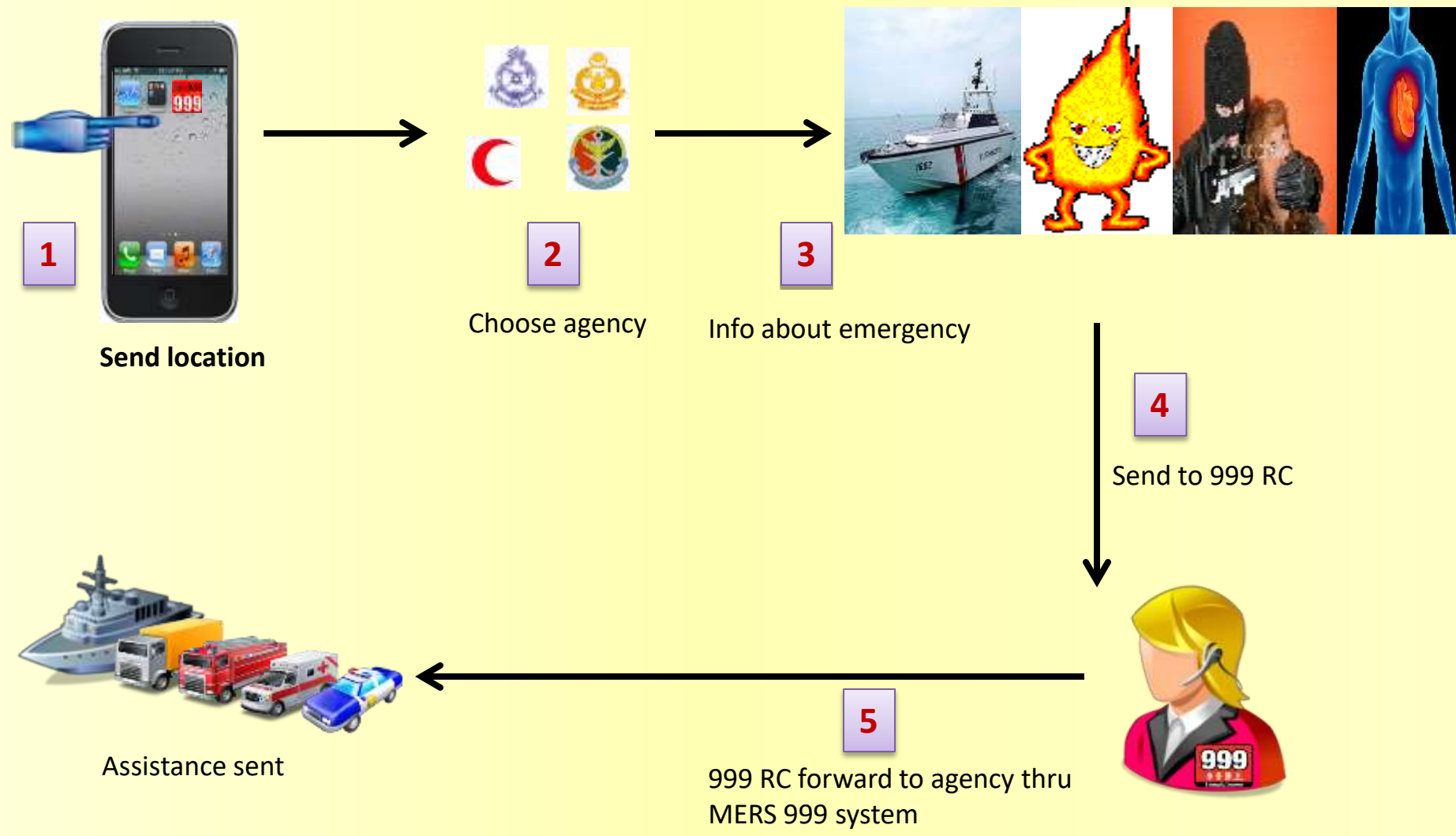
999

1Malaysia. 1Nombor

ADVANTAGES 'SAVEME999'







Objectives

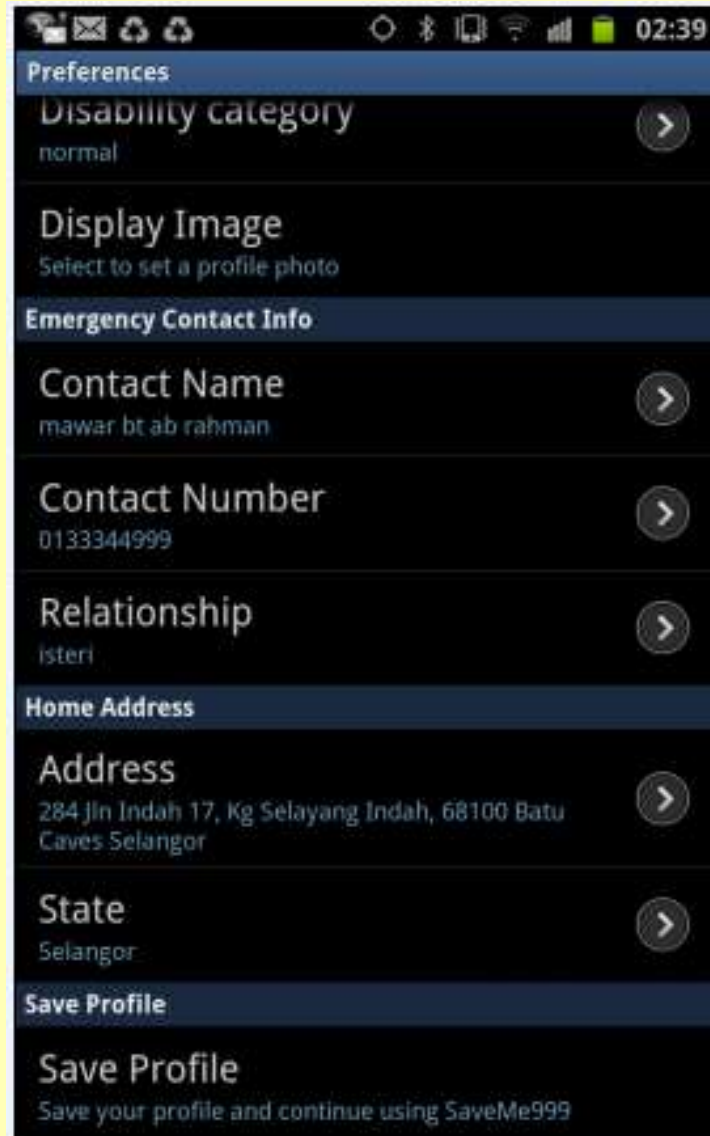
- To collect information from focus group on the emergency service.
- To collect comments and proposal from Deaf client in order for us to improvise the code of usage of SaveMe999
- To plan simulation exercises on emergency situation for the Deaf and Hard of Hearing

Pilot Project Participants:-

Focus	Participants	
Focus 1	MOT, SKMM, KPKK & EPU	Police - 2, Fire Brigade – 2, MOH – 2, APMM – 2, CMC – 2, EPU -2
Focus 2	Deaf	30 deaf from 5 states in Malaysia
Focus 3	MERS 999	15
Focus 4	RC KL	5

Date : 15 Nov – 30 Nov 2012

- SaveME999 Deaf application can be downloaded from:
 - Android : website di [http:// www.999.gov.my](http://www.999.gov.my)
 - Android – Play Store
 - Iphone (iOS) – Apps Store
- Requirement : internet/GPS



SELECT TYPE OF EMERGENCY

BOMBA FIRE

AMBULAN AMBULANCE

POLIS CRIME

BOMBA & AMBULAN ACCIDENT & TRAPPED

BOMBA TRAPPED

BOMBA & POLIS SEARCH & RESCUE

BOMBA CHEMICALS & PETROLEUM

BACK

ARE YOU SURE?
SEND

GPS Location

Lorong Mata Kuching 4 75400 Malacca , Malaysia

Enter the additional incident location, if any

e.g. Lot No / House No / Landmark

Select an optional event photo



Street Map:





Aplikasi SaveME 999 mesra OKU

KUALA LUMPUR Aplikasi SaveME 999 yang diperkenalkan sebagai salah satu inisiatif perkhidmatan kepada orang-orang dengan kecacatan fizikal (OKU) menghimpunkan Pusat Panggilan Kesihatan (PPK) 999 pada perkhidmatan bantuan kecemasan.

Aplikasi yang diperkenalkan Kementerian Kesihatan dan Masyarakat dengan kerjasama Telekom Malaysia Berhad (TM) adalah sebahagian daripada usaha berterusan kerajaan untuk meningkatkan akses kepada perkhidmatan PPK 999.

Menyentuh tentang SaveME 999, Menteri Kesihatan, Datuk Seri Anwar Ibrahim berkata, berkhidmatan perkhidmatan aplikasi ini menyokong perkhidmatan kecemasan kepada rakyat Malaysia terutamanya OKU dan kebaya yang memerlukan perkhidmatan (PM) khas yang khusus bagi mereka. Beliau berkata, OKU dan kebaya yang memerlukan perkhidmatan dan perkhidmatan.

Katanya, aplikasi ini mengkopli

prosesan Lokasi Automatik atau Automatic Location Identification (ALI) ini membolehkan pihak berpujian menggunakan PPK yang berkaitan bantuan kecemasan menggunakan aplikasi SaveME 999 pada telefon pintar dengan menggunakan Sistem Lokasi Global (GPS).

Manfaat banyak kepada pengguna

"Aplikasi ini juga boleh diinstall melalui sistem perkhidmatan telefon pintar yang mempunyai kecekapan 3.0 ke atas, dan versi 5.0 ke atas. SaveME 999 ini akan ia serta. SaveME 999 ini akan ia serta.

"Ini banyak keuntungan yang akan membolehkan pengguna, keluarga, komuniti atau organisasi lain dan membolehkan bantuan perkhidmatan. Untuk perlu kita. Kita aplikasi SaveME 999 pada telefon pintar dan bantuan akan dihidang kepada pengguna.



Ahmad Shabery (tengah) mengesahkan Aplikasi SaveME 999 semasa diperkenalkan Perdana Menteri Perkhidmatan Wanita, Keluarga, dan Masyarakat, Datuk Anwar Ibrahim (tengah) dan Menteri Kesihatan, Datuk Seri Anwar Ibrahim (kanan) di Putrajaya, semasa sambutan.

kepada pengguna melalui telefon dengan menggunakan sistem GPS.

"Untuk PPK 999 akan membantu nama, nombor telefon serta lokasi pengguna secara automatik dan mengemukakan ke lines apam berkaitan bantuan kecemasan, polis, Kementerian Kesihatan, Pejabat Perkhidmatan Awam dan Agensi-agensi berkaitan berkaitan berkaitan (APAM) bersama ketika berhubung dengan perkhidmatan aplikasi ini. Ia akan membantu.

SaveME 999 adalah perkhidmatan untuk ia akan berkhidmat kepada PPK (1) Perkhidmatan Aplikasi (Dial) dan ia berkhidmat berkaitan dan Multimedia (MMS) yang dapat juga diperolehi perkhidmatan kecemasan secara automatik kepada pengguna melalui telefon 999 (1) di Malaysia.

Katanya, PPK 999 akan dipusat pada di seluruh negara sebelum diperkenalkan ke Kelantan, Terengganu, Pahang, Johor dan Sarawak dalam tempoh terdekat. Beliau berkata, beliau berharap dapat meningkatkan perkhidmatan kepada pengguna aplikasi SaveME 999 dengan menggunakan (MMS) dan (1).

TERIMA KASIH